

## TRACK PROGRESS

Use the Action Dashboard to track corporate and personal performance

## ACTION MANAGER

Automatically invoke Action Plans to boost productivity



- ✓ Monitor personal task responsibility, workload and execution timeline
- ✓ Track the data source for any requested Action Plan
- ✓ View live progress reports at any time
- ✓ View Action Plan distribution on a map

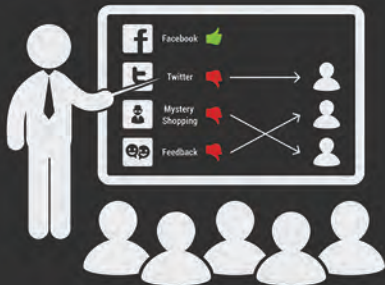


- ✓ Act upon failed KPIs, customer feedback and other events
- ✓ Identify key actions to be taken for any situation
- ✓ Automatically delegate those actions to the responsible people
- ✓ Provide full visibility of action results to top-level management

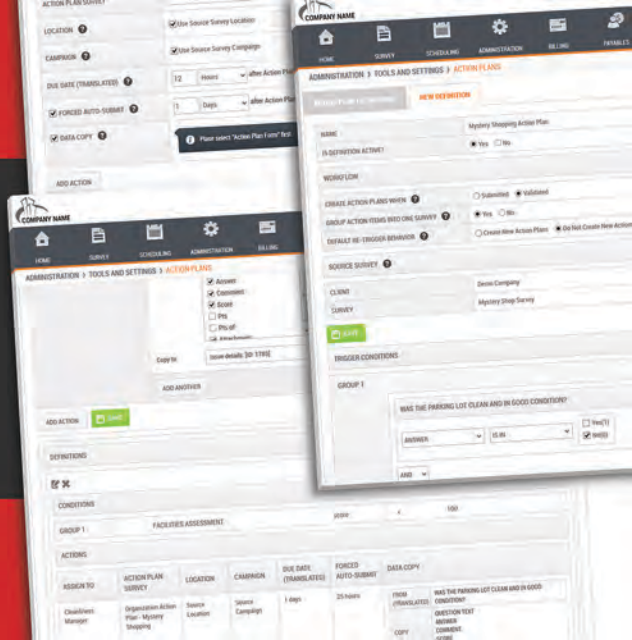


# DESIGN

Design a custom Action Plan process that meets your business needs



- ✓ Identify the area of concern
- ✓ Set the criteria to invoke the actions
- ✓ Assign the actions to the right people
- ✓ Convey the problem details



**ACTION MANAGER:  
ASSISTED MANAGEMENT DECISIONS**



- Scalable
- Workflow-based prioritization
- Complete process visibility

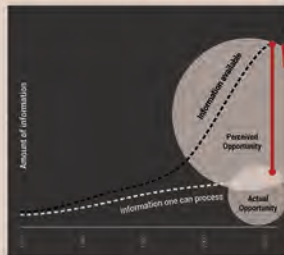


**MANAGEMENT BOTTLENECK**  
caused by information overload



**ORGANIZATION**

**THE STATE OF THE MODERN MANAGER:  
INFORMATION OVERLOAD DISTRESS**



**DISTRESS:** A state in which a person is unable to adapt completely to stressors and shows misadaptive behavior.

- Unable to prioritize effectively
- Not scalable - hire more to do more
- Limited performance

# ASSIGN AND NOTIFY

Automated Action Plan notifications ensure timely issue resolution



- ✓ The responsible people are instantly notified when new Action Plans are assigned to them
- ✓ Reminders for near-due and overdue Action Plans are automatically issued



# PERFORM

Actively resolve issues across all channels



- ✓ Complete the cycle of turning data into actionable results
- ✓ Catch important issues early, and see them through to resolution